

# Managers Leading Resilient, Agile & Productive Teams in a Virtual Culture

## Virtual Course Overview

This course energizes Team Managers who have an important role to be the glue for your remote teams. Learn more about how to execute your essential role of maintaining and increasing your communication, connection, cadence, and accountability. Managers will learn quick coaching tips to lead remote teams, work effectively in a virtual culture and maintain a positive mindset. The virtual workplace is here now and, going forward will be the standard for many employees.

We talk about leading with a whole-person approach, recognizing the human-side of responding to life and business. Managers learn to be firm and flexible to engage, empower and support your teams during times of accelerated change and unexpected conditions. Our conversation explores Future Readiness and describes a model of Mindfulness, Learning, Adapting, Growing and Transforming. We discuss best practices for:

- Leading a resilient team: benefits, drawbacks, manager concerns;
- Identifying ways to increase a sense of belonging;
- Running effective remote team meetings plus a 1:1 meeting format with individuals;
- Showing authentic appreciation and care;
- Maintaining employee engagement;
- Leading agile, productive teams;
- Identifying five characteristics of a successful remote worker.

This manager topic is a companion course to the all-associate version called: **Resiliency, Agility, Productivity: Practical Actions for Workplace Continuity Virtual Course.**

## Learning Outcomes

At the end of the course, participants will be able to:

- List managerial best practices for a virtual culture, ensuring accountability, cadence and engagement.
- Describe manager quick tips for your remote team's resiliency, agility and productivity.
- Lead your teams by building resilience, supporting employee work-life balance and responding to change effectively, with communication, agility and adaptability.

## Course Format

- Live, Virtual Course
- No pre-course assignment
- Interactive learning experience
- Handout: Remote Manager Quick Tips Coaching Job Aid

## Course Length

- 90-Minutes

## Course Capacity – Recommended for optimal learning experience

- 8 to 10 participants

## GTA's Virtual Training Suite

This course resides in GTA's Growth Mindset Virtual Suite™

Smart People.	Smart Business.	Smart Planet.
GTA's Inclusive Talent Virtual Suite™	GTA's Growth Mindset Virtual Suite™	GTA's Sustainable Future Virtual Suite™

## Facilitator Profile

Pam Sammarco, CEO, founded Green Training Associates LLC in 2009. Our Purpose-Driven Mission: We develop people's capabilities to solve the world's challenges and build sustainable organizations. We accelerate business growth through Training, Talent and Coaching Solutions. We prepare leaders and workforce to be capable, competent, and skilled. We identify, assess, develop, coach and mentor your talent pipeline.



Pam is a trusted advisor for our clients' talent development priorities to identify and close performance gaps, helping people and businesses to perform at their highest potential. She has proven success as a strategic leader in complex training strategies, leadership and workforce readiness, organizational effectiveness, culture shift, transformation and sustainability curriculum.

As a performance coach she brings candor, objectivity, confidentiality, fresh perspectives, expertise, humor, and a breadth of experience in different organizational cultures, industries and business environments. With over 30 years of corporate training experience, Pam engages the audience with various learning styles on a path to discovery. As an expert facilitator, she creates a safe learning environment, builds trust easily and open conversation on challenges, personal sharing and comfortable place to experiment with new skills.

She engages with all organizational levels, creating a culture that ensured committed, aligned, and passionate employees. She works across diverse industries and excels in Life Sciences, Sustainability and Technology industries for STEM professional development. She works in diverse industries. Pam's accomplished corporate career includes: Citicorp, American Express, Alcatel-Lucent and Medco Health Solutions. Pam's credentials include:

- M.S. degree, Applied Psychology, HR Management, Stevens Institute of Technology.
- B.A. Industrial/Organizational Psychology, math & statistics minor, Magna Cum Laude, Phi Beta Kappa, Psi Chi Psychology National Honor Society, Douglass College, Rutgers University.
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